

Thanks for taking the time to speak today. Here is the overview of the Service Desk Analyst role with Chang Healthcare. Again we're looking to bring on 10 new folks to this new team for Tier I Support related to their merger with McKesson. The Spark Hire is actually how we are conducting interviews for this. It's a simple one-way video interview. Please let your job seekers know they can email me directly with a resume and I will gladly call to discuss details ASAP. Thanks!

→ **Spark Hire:** <https://hire.li/49a9c31>

Role / Title: Migration Support Service Desk Analyst

Client/Industry: Change Healthcare

Pay: Flexible W2 rates, paid weekly

Location: Nashville, TN. (3055 Lebanon Pike, Nashville, TN 37214)

Start Date: ASAP

Duration: Long-term contract

Perks:

- Weekly pay
- Full range of benefits offered
- 401k
- Discounts on professional certifications
- Access to our extensive training resources such as Pluralsight, Skillsoft, toolbox talks, etc

Key Job Functions

- **Helpdesk Support:** This position will provide local onsite support to CHC: provide level I and help desk support in the migration from McKesson Legacy system to Change Healthcare Systems. The expected level of support will include active directory account management, user account access, and equivalent level support.

Best,

Matthew Verdillo | Professional Recruiter | Team Lead | Apex Systems

12 Cadillac Dr. Suite 350 Brentwood, TN. 37027

Office: 615-277-4090 | Fax: 615-277-4091

mverdillo@apexsystems.com | www.apexsystems.com