

This is Ryan Peck, Technical Recruiter at Apex Systems. I'm reaching out now because we have several new helpdesk positions that have opened. This is a short term contract (2-4 months) opportunity.

Below is some info on the position. I'd be happy to answer any questions you may have and I really appreciate your help here!

Role / Title: Helpdesk Support Representative

Client/Industry: Health Care

Pay: Highly competitive W2 rates, paid weekly

Location: Nashville, TN

Duration: 3 Month Contract

Responsibilities:

- Provide level 1 help desk support post migration from the existing legacy system to the new one
- Active Directory account management and user account access
- Basic network troubleshooting
- End user workstation support

Requirements:

- Excellent communication skills, both written and verbal
- Detail oriented with an ability to multitask
- Basic understanding of networking
- Some experience in a helpdesk/support environment preferred
- Active Directory experience preferred

Thanks,

Ryan Peck | Technical Recruiter | Apex Systems

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